TEFAP & CSFP Civil Rights Training Certificate for Food Bank Teams and/or Agency Partners

I have received Civil Rights training and understand the following topics:

- What Civil Rights are and the goals of Civil Rights Legislation
- What Protected Classes are in TEFAP & CSFP
- Effective Public Notification Systems
- Collecting & Reporting Participant Data
- Complaint Procedures
- Compliance Review Techniques & Resolution of Noncompliance
- Reasonable accommodations for individuals with disabilities
- Limited English Proficiency Assistance
- Customer Service & Conflict Resolution

Print Name	Sign Name	Date of Completion

Agency Partner Name: _____

Agency Partner # (if applicable):_____

*Keep on file for a period of three (3) years, plus the current year.