

Agency Express Ordering Guide for Non-Food Pantry Partners

Agency orders must be submitted by **8 AM 2 business days before** the delivery date. Click <u>here</u> or visit *agencyexpress3.org* to access Agency Express.

- 1. Sign in using your unique log-in information.
- 2. Close Activity Status Alert pop-up after reviewing.
- 3. Hover curser over "Order Options" and click "Shopping List."

REGIONAL FOOD BANK	gency Zone 🗧
Welcome Order Options Report Food Bank Links	Help About TechBridge Log Out
Scheduler Shopping List Check Out Activity SOrder Management	

4. Enter the number of senior meal cases needed. Each case contains 36 of the same meal.

Tip: Please Add to Cart requested items before leaving pa

(Order Qty	<u>Available</u> <u>Qty.</u>	<u>Item</u> <u>No.</u>	Description	<u>UOM</u>	<u>Unit</u> Price	VAP Fee	<u>Pack</u> <u>Size</u>
		24	<u>907008</u>	Senior BBQ Chicken BBQ Chicken, Roll, Green beans, Peaches	CS	73.44	0.00	36/10oz

5. Click "Add to Cart" to add senior meals.



OK



6. Verify order information and click "Submit Cart" to complete the order.

My Appointment				Shopping Cart Summary							
Reference Number: P04646348 Pickup/Deliver Date: Time: Delivery ✓ 10/25/2022 08:30 AM Comment (Please limit comment to 150 characters, no special characters (&, <, >, ", "). Anything over 150 characters will be cut off					Total Due \$73.44 Gross Weight 23 lbs			Total Line Items 1 Total Cube Size 2.28704 Cu. Ft.			
hopping C	Cart						\				
						Print	Clear Cart Cor	ntinue Shopp	Ding Update Cart	Submit Cart	
Order Qty	Item No.	Description	Quantity	UOM	Gross Weight	Unit Price	Packaging Type	Pack Size	Handling Requirements	Special	
Xvailable Qty. [24]	<u>907008</u>	Senior BBQ Chicken BBQ Chicken, Roll, Green beans, Peaches	1	CS	23	73.44	Tray Pack	36/10oz	Frozen Food		

Please Note:

- An automated system generated invoice will be sent to the email address on file when with each order processing. The invoice is for record keeping purposes only. *Please do not remit payment based on total listed on the invoice.*
- You will receive your billing statement in the middle of the following month. Payment is due within 60 days of statement date.

Order and delivery questions/assistance: RFBO Help Desk Call/text 405-600-3152, helpdesk@rfbo.org, 6AM – 5PM Monday – Friday Program questions/assistance: Sarah Edgin, office: 405-600-3198, sedgin@rfbo.org